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Applicable law

This website and the disclaimer are governed by Dutch law. All disputes arising out of or in connection with this disclaimer will be exclusively submitted to the competent court in the Netherlands.

Responsible disclosure

It may happen that there is a weakness in one of our systems. If you discover a security problem, we ask you to report it to the National Cyber Security Centre (NCSC) as soon as possible. In this way, Anne4Care can then take measures. This is called responsible disclosure.



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Do not abuse the discovery

If you discover a vulnerability, do not abuse it. By, for example:

- Placing malware.
- Copying, changing or deleting data or configurations of a system (an alternative is making a directory listing or screenshot).
- Making changes to the system.
- By repeatedly accessing the system or sharing the access with others.
- The use of 'gross forwarding' to gain access to systems.
- The use of denial of service attacks or social engineering.

What do we do when we report responsible disclosure?

Have you reported a vulnerability in our ICT system? Then we deal with this as follows:

- If your report meets the above conditions, we will not attach any legal consequences to this report.
- We will treat your report as strictly confidential and will not share any personal details with third parties without your permission, unless this is required by law or a court ruling.
- The NCSC will send you a confirmation of receipt within 1 working day.
- The NCSC will respond to your report within 3 working days with an assessment of the report and an expected date for a solution.
- The NCSC will keep you informed of progress. We will solve the security problem you have identified in a system within 60 days at the latest. In mutual consultation, we will determine when and how we will publish the report.