Privacy policy www.anne4care.nl

Www.anne4care.nl hosts this page and collects certain Personal Data from the Users.

Owner and Processing Manager

Anne4Care BV Piet Heinstraat 11 7204 JN Zutphen **Owner contact e-mail address: info@anne4care.nl** Types of Data collected

The type of data that www.anne4care.nl collects itself or by means of third parties includes: last name, telephone number and e-mail address.

The complete information about each type of Personal Data collected is contained in the relevant articles of this Privacy Policy or in specific text and explanations that are displayed prior to the Data Collection.

Personal data may be supplied by the individual User himself or, in the case of User Data, collected automatically when using www.anne4care.nl.

Unless otherwise stated, providing all information requested by www.anne4care.nl is mandatory and if you do not provide this information, www.anne4care.nl may not be able to provide its services. In cases where www.anne4care.nl specifically indicates that certain Data are is not mandatory, Users may choose whether or not to provide this Data, without affecting the availability or operation of the Service.

If Users are not sure which Personal Data is required to be provided, they can contact the Owner.

The use of Cookies - or other tracking tools - by www.anne4care.nl or by the owners of the services of third parties used by www.anne4care.nl serves to provide the Service requested by the User, in addition to the other purposes indicated in this document and in the Cookie Policy, if applicable.

The Users are responsible for Personal Data of third parties that are is obtained, published or shared by www.anne4care.nl and they confirm that they have permission from the third party to provide the Data to the Owner.

Method and location of data processing

**Processing method** 

The Owner will take appropriate security measures to prevent unauthorised access to, disclosure, alteration or destruction of the Data without permission.

The processing of the Data takes place using computers and / or IT tools, whereby organisational procedures and methods are followed that closely match the stated objectives. In addition to the Owner, the Data may also be accessible in certain some cases to certain persons entrusted with processing who are involved in the operation of www.anne4care.nl (management, sales, marketing, legal, system management) or external agents appointed by the Owner as Data Processors. parties (such as external technical service providers, mail programs, hosting providers, IT companies, communication agencies). The updated list of these parties can be requested at any time from the Owner.

# Legal basis for processing

The Owner may process Personal Data relating to Users in any of the following cases, if:

Users have given their permission for one or more specific purposes; Note: In certain jurisdictions, the Owner may process Personal Data until the User objects to this ("opts-out") to this, without permission being required or one of the following legal grounds. However, this does not apply when European data protection law applies to the processing of Personal Data;

Providing data is necessary for the execution of an agreement with the User and / or for any pre-contractual obligations thereof;

The processing is necessary to comply with a legal obligation resting on the Owner;

The processing is related to a task of general interest or a task in the exercise of the public authority assigned to the Owner;

The processing is necessary for the representation of the legitimate interests of the Owner or third parties.

In any case, the Owner is willing to clarify the specific legal basis that applies to the processing, and in particular whether the provision of Personal Data is a legal or contractual obligation or a necessary requirement to conclude an agreement.

## Location

The Data is processed in the branch offices of the Owner and other places where the parties involved in the processing are located.

Depending on the location of Users, the transfer of personal data may imply that the Data of the Users are is transferred to a country other than the home country. For more information about the processing location of such transmitted Data, Users can consult the article with details on the processing of Personal Data.

Users are also entitled to information on the legal basis of the transfer of Data to a country outside the European Union or to an international organisation under international public law or set up by two or more countries, such as the UN, and the security measures adopted by the Owner. have been taken to protect their Data.

If such a transfer takes place, Users may learn more by consulting the relevant articles in this document or by inquiring with the Owner using the information in the contact section.

## Storage time

Personal data are is processed and stored for as long as necessary for the purpose for which it was collected.

That is why the following applies:

Personal data collected for purposes related to the execution of an agreement between the Owner and the User are is retained until this agreement has been fully executed.

Personal data collected for the benefit of the Owner's legitimate interests are is retained for as long as necessary to achieve these goals. Users may find specific information about the legitimate interests the Owner pursues in the relevant articles of this document or by contacting the Owner.

The Owner may be allowed to keep Personal Data for a longer period if the User has given permission for such processing, as long as this permission is not withdrawn. In addition, the Owner may be required to retain Personal Data for longer if necessary for the performance of a legal obligation or on the instructions of a government agency.

After the retention period, the Personal Data will be deleted. Therefore, the right of access, the right to delete, the right to rectification and the right to data portability cannot be imposed after the expiry of the retention period.

The purpose of the processing

The Data relating to the User are is collected so that the Owner can provide his Services and for the following purposes: Contact with the User.

Users can find more detailed information about these processing goals and the specific Personal Data used for each purpose in the relevant articles of this document.

Detailed information about the processing of Personal Data

Personal data are is collected for the following purposes using the following services:

## **Contact with the User**

#### Contact & order forms (www.anne4care.nl)

By filling in the contact- and/or order form with his / her details, the user gives www.anne4care.nl permission to use this information to reply to information requests, requests for quotations and other types of requests that are indicated in the forms.

Collected Personal Data: surname, e-mail address and telephone number.

#### **Rights of Users**

Users may exercise certain rights in relation to their Data processed by the Owner

Users have the right to do the following:

Withdraw their consent at any time. Users have the right to withdraw their consent if they have previously given their consent to the processing of their Personal Data.

**To object to the processing of their Data.** Users have the right to object to the processing of their data if the processing is carried out on another legal basis than consent. More information can be found in the specific article below.

Access their Data. Users have the right to know whether the Owner performs the Data Processing, to take note of certain aspects of the processing and to receive a copy of the Data being processed.

**Check and request rectification**. Users have the right to check the accuracy of their Data and to request updates or rectifications.

**To limit the processing of their Data.** Users have the right to limit the processing of their Data under certain circumstances. In that case, the Owner will not process their Data for purposes other than storing it.

**To have their Personal Data deleted or removed in any other way**. Users have the right under certain circumstances to have the Owner delete their Data.

**Receive their Data and have them forwarded to another Processing Officer.** Users have the right to obtain their Data in a structured, current and machine-readable form and, if technically possible, transfer that Data to another controller without being hindered. This provision applies on condition that the Data are is processed in an automated manner and that the processing is based on the consent of the User, on an agreement to which the User is a party or on precontractual obligations arising therefrom.

**Submit a complaint.** Users have the right to file a claim with their competent data protection authority.

More information about the right to object to processing

When Personal Data are is processed in the public interest, in the exercise of public authority that is assigned to the Owner or for the purpose of the legitimate interests of the Owner, the User may object to this processing by justifying the objection to justify the objection. to give reasons related to his or her specific situation.

Users must, however, be aware that, if their Personal Data is processed for direct marketing purposes, they can object to such processing at any time without giving any reason. Users can inform themselves whether the Owner processes Personal Data for direct marketing purposes, in the relevant articles of this document.

#### How to exercise these rights

Requests for exercising User Rights can be directed to the Owner through the contact details provided in this document. These requests are free of charge and will be handled by the Owner as soon as possible and always within one month.

Cookie policy (hier nog input plaatsen)

Additional information about Data collection and processing

## Legal procedures

The Owner may use the Personal Data of the User for legal purposes, for the court or legal proceedings preceding phases in case of unlawful use of www.anne4care.nl or the related Services.

The User declares to be aware that the Owner may be required to disclose Personal Information at the request of government institutions.

Additional information about the Personal Data of the User

In addition to the information contained in this Privacy Policy, www.anne4care.nl may, on request, provide the User with additional and contextual information about certain Services or the collection and processing of Personal Data.

#### System logs and maintenance

With a view to operation and maintenance, www.anne4care.nl and external services can collect files that register the interaction with www.anne4care.nl (system logs) or use other Personal Data (such as the IP address).

# Not included in this policy

At any time, the Owner may request more information about the collection or processing of Personal Data. See the contact information at the beginning of this document.

How requests for the browser traffic cannot be tracked

Www.anne4care.nl does not support requests to keep track of your browsing traffic.

Read the privacy policy of the external services that are used to determine whether they comply with requests for your browser traffic (Do Not Track).

## Changes to this privacy policy

The Owner reserves the right to make changes to this privacy policy at any time, by informing Users of this on this page and possibly within www.anne4care.nl and / or - to the extent this is technically and legally feasible - by sending a notification to the Users via contact details available to the Owner. We encourage you to check this page for possible changes. The date of the last change is indicated at the bottom of the page.

If the changes relate to the processing activities on the basis of the User's consent, the Owner must obtain the User's permission again, if this is required.

## **Definitions and legal framework**

## Personal data (or Data)

All data that directly, or indirectly or in connection with other data - including a personal identification number - enabling the identification or identifiability of a natural person.

## Usage of data

Information that is automatically collected from www.anne4care.nl (or external services that are used in www.anne4care.nl), including: the IP addresses or domain names of the computers used by the Users of www.anne4care.nl, the Uniform Resource Identifier (URI) addresses, the time of the request, the method used to submit the request to the server, the size of the file received as a response to it, the numerical code indicating the status of the response from the server (successful, error, etc.), the country of origin, the functions of the browser and the operating system of the User, the different time data per visit (such as the time spent on each page of the application) and the data about the followed only within the application, especially focused on the order of the visited pages and other parameters about the operating system of the device and/or the IT environment of the User.

#### User

The person who uses www.anne4care.nl who, unless otherwise indicated, coincides with the person concerned.

## The person concerned

The natural person to whom the Personal Data relates

Data processor (or Data supervisor)

The natural or legal person, government agency, service or other body that processes Personal Data on behalf of the Processor, as described in this privacy policy.

## Processing Officer (or Owner)

The natural or legal person, public authority, department or other body that, either alone or jointly with others, determines the purpose and means for the processing of Personal Data, including the security measures relating to the operation and use of www.anne4care. NL. The Processing Manager is the Owner of www.anne4care.nl, unless otherwise indicated.

www.anne4care.nl (or this Application)

The means by which the Personal Data of the User are collected or processed

# Service

The Service offered by www.anne4care.nl as described in the relevant conditions (if available) and on this site / application.

European Union (or EU)

Unless otherwise specified, all references in this document to the European Union include all current Member States of the European Union and the European Economic Area.

# Legal information

This privacy statement has been drawn up on the basis of provisions of relating to various legislative rules, including article 13/14 of the European regulation 2016/679 (General Data Protection Regulation).

This privacy policy only applies to www.anne4care.nl, unless otherwise stated in this document.

Most recent update: May 28, 2018